

# **Growth, Environment and Transport Performance Dashboard**

## **Financial Year 2025/26**

### **Results up to end of December 2025**

Produced by Kent Analytics

## Guidance Notes

### RAG RATINGS

Results in this report show either quarterly data or Year to Date (YTD) values.

<b>GREEN</b>	Target has been achieved
<b>AMBER</b>	Floor Standard* achieved but Target has not been met
<b>RED</b>	Floor Standard* has not been achieved

\*Floor Standards are the minimum performance expected and if not achieved must result in management action

### Activity Indicators

Activity Indicators representing demand levels are also included in the report. They are not given a RAG rating; instead, they are compared with previous year or tracked within an expected range represented by Upper and Lower Expectations. The Alert provided for Activity Indicators is whether they are in expected range or not. Results can either be in expected range (**In Line**) or they could be **Above** or **Below**.

### Key Performance Indicators Summary

Economy	RAG
EC05: Number of homes brought back to market through No Use Empty	GREEN
EC10: Businesses assisted via Kent and Medway Growth Hub contract	GREEN
EC11: Businesses assisted through intensive support provided via the Growth Hub contract	GREEN
EC12: Number of visitor economy businesses supported*	GREEN
EC13: Number of inward investment projects secured*	GREEN
EC14: Number of jobs created or safeguarded*	GREEN
EC15: Amount of loan funding awarded to local SMEs by the Kent & Medway Business Fund	GREEN
EC16: Number of people supported to access employment by the Connect to Work programme	AMBER
EC17: Number of people supported with upskilling through a Skills Bootcamp programme	GREEN
EC18: Number of new people receiving entrepreneurship mentoring support from Kent Foundation	RED

\* Following the closure of Visit Kent and Locate in Kent in September 2025, KCC is no longer able to report on these KPIs in future. A new delivery model, with a small in-house team, is being put in place and KPIs will be agreed as soon as possible between KCC, Medway Council and local industry stakeholders

Libraries, Registrations and Archives (LRA)	RAG
LRA06: Customer satisfaction with Registration Services	GREEN
LRA15: Total number of customers attending events in Libraries and Archives	GREEN
LRA17: Number of volunteer hours adding extra value to the LRA service	GREEN
LRA12: Customer satisfaction with libraries	GREEN
LRA13: Customer satisfaction with archives	GREEN

## Appendix 1

<b>Community Protection</b>	RAG
CST02: % of Lessons Learnt Domestic Homicide Review attendees rating the event as good or better	GREEN
CST03: Percentage of service users who report feeling safer due to warden support	GREEN
COR02: Coroners' inquests held within 12 months of the date on which the coroner is notified of the death	GREEN
KSS02: Percentage of priority 1 food, feed and consumer products sample tests reported to clients within 5 working days	AMBER
KSS03: Percentage of independent proficiency tests rated as "good" or "satisfactory"	GREEN
TS05: Number of residents attending safeguarding from financial abuse presentation meetings	GREEN
TS06: Completed visits carried out by Trading Standards to higher-risk premises	GREEN
TS07: Number of engagements with businesses and partners aimed at preventing age restricted sales and reducing youth harm	GREEN

<b>Innovation &amp; Business Intelligence</b>	RAG
CP01: Percentage of the most vulnerable victims of scams recorded on the National Scams Hub supported by Public Protection	GREEN
CP02: Percentage of trader applications to the 'Trading Standards Checked' scheme processed within 10 working days	GREEN

<b>Planning Applications</b>	RAG
PAG01: Percentage of planning applications determined to meet DLUHC performance standards	GREEN
PAG02: Percentage of statutory planning consultee responses submitted to the local planning authority within 21 days (Minerals & Waste)	GREEN

<b>Strategic Development and Place</b>	RAG
DC08: Developer contributions secured against total contributions sought (section 106)	GREEN
PROW14: Percentage of Public Rights of Way (PRoW) faults reported online	AMBER
PROW16: Median number of days to resolve priority faults on public rights of way network (rolling 12-months)	GREEN

## Appendix 1

Highways & Transportation	Monthly RAG	YTD RAG
HT01 : Reported potholes repaired in 28 calendar days (routine works not programmed)	GREEN	GREEN
HT02 : Enquiries requiring a response, responded to within 28 days lic completed in 28 calendar days	AMBER	AMBER
HT08 : Emergency incidents attended to within 2 hours	GREEN	AMBER
HT12 : Streetlights, illuminated signs and bollards repaired in 28 calendar days	GREEN	GREEN
DT01 : Percentage of highway enquiries reported through the online fault reporting tool Highways Maintenance completed online	GREEN	GREEN
DT03 : Percentage of concessionary bus pass applications completed online	GREEN	GREEN
DT04 : Percentage of speed awareness courses booking completed online	GREEN	GREEN

Environment & Circular Economy	RAG
WM01 : Municipal waste recycled and composted	AMBER
WM11 : Municipal waste diverted from landfill	GREEN
WM03 : Waste recycled and composted at HWRCs	GREEN
WM08 : Overall score for mystery shopper assessment of HWRCs	GREEN
WM10 : Customer satisfaction with HWRCs	GREEN
EW2 : Greenhouse Gas emissions from KCC estate (excluding schools)	GREEN
EW1 : Percentage of statutory planning consultee responses submitted within 21 days	GREEN

## Appendix 1

Division	Director	Cabinet Member
<b>Growth &amp; Communities - Economy</b>	<b>Stephanie Holt-Castle</b>	<b>Paul King</b>

Ref	Performance Indicators	Dec-24 (Q3)	Mar-25 (Q4)	Jun-25 (Q1)	Sep-25 (Q2)	Dec-25 (Q3)	RAG	Target	Floor
EC05	Number of homes brought back to market through No Use Empty (rolling 12 months)	422	449	391	400	<b>401</b>	GREEN	400	360
EC10	Businesses assisted via Kent and Medway Growth Hub contract (Year to Date)	574	797	209	560	<b>1,035</b>	GREEN	796	677
EC11	Businesses assisted through intensive support provided via the Growth Hub contract (Year to Date)	42	79	22	37	<b>71</b>	GREEN	52	44
EC12	Number of visitor economy businesses supported (Cumulative from start of project 1.11.24)	*	390	468	468	**	GREEN	400	360
EC13	Number of inward investment projects secured (Cumulative from start of project 1.11.24)		18	24	26	**	GREEN	25	20
EC14	Number of jobs created or safeguarded (Cumulative from start of project 1.11.24)		379	840	1,280	**	GREEN	895	716

\* It was not possible to report on these indicators until Quarter 4, 2024/25 due to delays in agreeing funding.

\*\* Following the closure of Visit Kent and Locate in Kent in September 2025, KCC is no longer able to report on these KPIs. A new delivery model, with in-house visitor economy and inward investment functions and a new Brand Kent team, is now in place with the KPIs proposed for 2026/27 in this paper.

Appendix 1

Division	Director	Cabinet Member							
Growth & Communities - Economy	Stephanie Holt-Castle	Paul King							

Ref	Performance Indicators (quarterly figures are cumulative)	Dec-24 (Q3)	Mar-25 (Q4)	Jun-25 YTD (Q1)	Sep-25 (Q2)	Dec-25 (Q3)	RAG	Target	Floor
EC15	Amount of loan funding awarded to local SMEs by the Kent & Medway Business Fund (Year to Date)	New indicators in 2025/26		£1.97 m	£2.30m	£2.84m	GREEN	£2.25m	£1.5m
EC16	Number of people supported to access employment by the Connect to Work programme - Kent only (Year to Date)			*	271	514	AMBER	643	450
EC17	Number of people supported with upskilling through a Skills Bootcamp programme (Year to Date)				210	878	GREEN	300	210
EC18	Number of new people receiving entrepreneurship mentoring support from Kent Foundation (Year to Date)				12	31	39	RED	50

\* The Connect to Work and Skills Bootcamp programmes did not go live until Quarter 2, so there was no reporting for Quarter 1.

\*\* Not available at time of reporting

EC16 – Activity is expected to pick up in Quarter 4, with actions in place to meet the year-end target.

EC18 – Although this was below floor standard at the end of Quarter 3, activity picked up in January with 11 new people receiving mentoring, and it is expected that the end of year target will be reached.

Division	Director	Cabinet Member
<b>Growth &amp; Communities</b> – Libraries, Registrations and Archives	<b>Stephanie Holt-Castle</b>	<b>Paul Webb</b>

### Quarterly KPIs

Ref	Performance Indicators	Dec-24	Mar-25	Jun-25	Sep-25	Dec-25	RAG	Target	Floor
LRA06	Customer satisfaction with Registration Services	96%	96%	96%	97%	<b>97%</b>	GREEN	96%	91%
LRA15	Total number of customers attending events in Libraries and Archives	48,772	60,907	57,292	69,304	<b>52,760</b>	GREEN	49,300	44,300
LRA17	Number of volunteer hours adding extra value to the LRA service	8,099	7,992	8,342	8,365	<b>8,219</b>	GREEN	8,200	7,400

Dec-25 (Q3): LRA06 – 1,515 customers were surveyed, 1,462 were satisfied.

### Annual KPIs

Ref	Performance Indicators	2021/22	2022/23	2023/24	2024/25	2025/26	RAG	Target 2025/26	Floor 2025/26
LRA12	Customer satisfaction with libraries	94%	94%	95%	<b>95%</b>	*	GREEN	94%	90%
LRA13	Customer satisfaction with archives	97%	98%	100%	98%	<b>96%</b>	GREEN	96%	91%

\* Survey takes place in Quarter 4

2024/25: LRA12 – 8,613 surveyed, 8,183 satisfied

2025/26: LRA13 – 134 surveyed, 129 were satisfied

## Activity indicators (Quarterly)

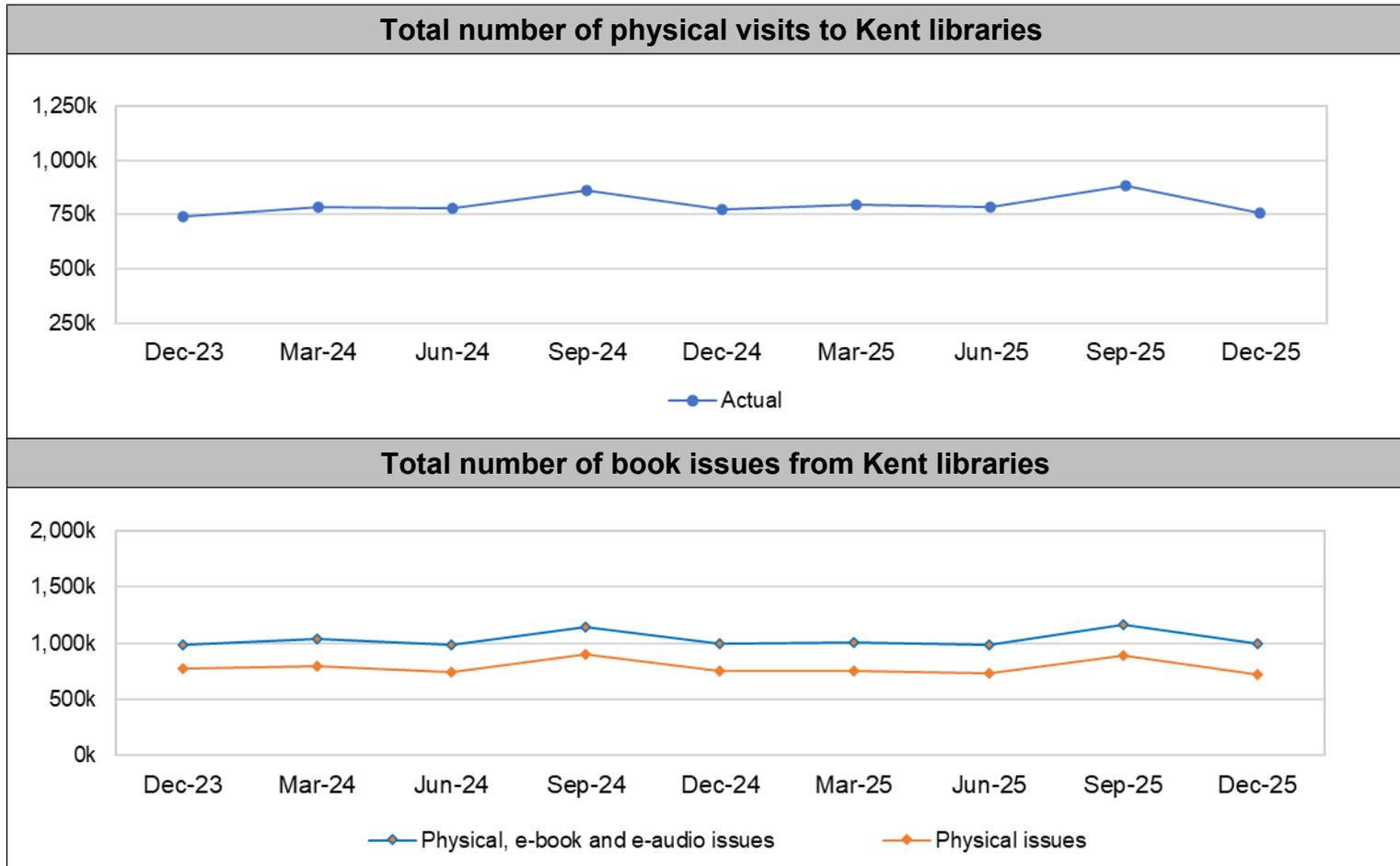
Ref	Activity Indicators (Quarterly totals)	Dec-24	Mar-25	Jun-25	Sep-25	Dec-25	In expected range?	Expected Activity	
								Upper	Lower
LRA01	Number of visits to libraries (including mobiles) (000s)	772	797	787	884	<b>755</b>	Yes	779	740
LRA02b	Physical, e-book and e-audio issues (000s)	998	1,009	983	1,160	<b>992</b>	<b>Above</b>	988	938
LRA04	Number of wedding, civil partnership and citizenship ceremonies carried out by KCC Officers	1,469	915	2,165	2,821	<b>1,501</b>	<b>Above</b>	1,500	1,400
LRA25	Number of archive enquiries answered	New Indicator		2,329	2,256	<b>1,762</b>	<b>Above</b>	1,700	1,600

LRA02b – A 3% overall increase in issues was forecast for 2025/26, reflecting the slowing decline in physical issues alongside continued growth in e-issues. Forecasts for Quarter 3 are typically more conservative as this is the quietest period across LRA. However, the successful reopening of Dover Discovery Centre in August contributed to a 16% increase in issues for this library in comparison with Quarter 3, 2024/25, while across the county eBook and eAudiobook issues have risen by 9%. The decline in physical issues will also be due to the temporary closure of several libraries for co-location works, however we have seen a shift towards online and alternative ways to access books which has compensated for this. These factors combined have pushed overall issue numbers above the expected target for this quarter.

LRA04 – The total number of ceremonies delivered in Quarter 3 was one above the upper activity forecast. This reflects accurate forecasting and steady demand for registration services during this period, and we are pleased to have slightly exceeded the upper target.

LRA25 – As with libraries, Archives are traditionally quieter in the lead-up to Christmas, and forecasts also accounted for the planned two-week service closure in December to support essential cataloguing work. Although enquiries fell by 2% compared with Quarter 3 2024/25, this was a smaller decrease than the 4% expected based on previous trends.

Division	Director	Cabinet Member
<b>Growth &amp; Communities</b> – Libraries, Registrations and Archives	<b>Stephanie Holt-Castle</b>	<b>Paul Webb</b>



Appendix 1

Division	Director	Cabinet Member
Growth & Communities – Community Protection	Stephanie Holt-Castle	Paul Webb

Ref	Performance Indicators	Dec-24 (Q3)	Mar-25 (Q4)	Jun-25 (Q1)	Sep-25 (Q2)	Dec-25 (Q3)	YTD 25/26	YTD RAG	Target	Floor
CST02	Percentage of Lessons Learnt Domestic Homicide Review (DHR) Seminar attendees rating the event as Good or better.	100%	100%	98%	*	100%	98%	GREEN	90%	81%
CST03	Percentage of service users who report feeling safer due to warden support**	84%	95%	74%	90%	71%	79%	GREEN	70%	65%
COR02	Coroners' inquests held within 12 months of the date on which the coroner is notified of the death	New indicator in 2025/26		95%	94%	92%	94%	GREEN	75%	65%

\* No seminars were held.

\*\* Figures exclude those surveyed who indicated the warden support was not applicable to safety; this has revised figures previously reported (Jun-24 to Mar-25).

2025/26: CST02 – 261 reviews, 257 rated events as good or better. CST03 – 156 surveys were returned, 124 responses indicated the service user felt safer. COR02 – 706 inquests held, 662 held within 12 months of notification of death.

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Division	Director	Cabinet Member
Growth & Communities – Community Protection	Stephanie Holt-Castle	Paul Webb

Ref	Performance Indicators	Dec-24 (Q3)	Mar-25 (Q4)	Jun-25 (Q1)	Sep-25 (Q2)	Dec-25 (Q3)	YTD 25/26	YTD RAG	Target	Floor
KSS02	Percentage of priority 1 food, feed and consumer products sample tests reported to clients within 5 working days	96%	96%	91%	89%	93%	91%	AMBER	93%	88%
KSS03	Percentage of external independent proficiency tests rated as “good” or “satisfactory” with a statistical Z score of 2 or less.	74%	79%	89%	83%	80%	84%	GREEN	75%	67%
TS05	Number of residents attending safeguarding from financial abuse presentation meetings	New indicators in 2025/26		337	478	310	1126	GREEN	1125	990
TS06	Completed visits carried out by Trading Standards to higher-risk premises			104	95	115	314	GREEN	135	90
TS07	Number of engagements with businesses and partners aimed at preventing age restricted sales and reducing youth harm			299	228	103	630	GREEN	360	315

2025/26: KSS02 – 2,135 samples tested, 1,947 reported within 5 working days; KSS03 – 165 tests rated, 139 rated as good or satisfactory

KSS02 – In some cases, products needed to be sent to a partner laboratory for more precise testing which can take longer than the target of 5 working days. The team have now developed an in-house method to avoid having to do this, with the expected improvement already evident in performance for December 2025.

Division	Director	Cabinet Member
Growth & Communities – Innovation & Business Intelligence	Stephanie Holt-Castle	Paul Webb

Ref	Performance Indicators	Dec-24 (Q3)	Mar-25 (Q4)	Jun-25 (Q1)	Sep-25 (Q2)	Dec-25 (Q3)	YTD 25/26	YTD RAG	Target	Floor
CP01	Percentage of the most vulnerable victims of scams recorded on the National Scams Hub supported by Community Protection	*	*	100%	100%	*	100%	GREEN	90%	80%
CP02	Percentage of trader applications to Community Protection's 'Trading Standards Checked' scheme processed within 10 working days ( <i>excluding those requiring enhanced checks by external organisations</i> ).	100%	100%	100%	100%	100%	100%	GREEN	100%	90%

\* No additional victims recorded

2025/26: CP01 – 4 people supported. CP02 – 151 trader applications processed, 151 were within 10 working days

Appendix 1

Division	Director	Cabinet Member
Growth & Communities – Planning Applications	Stephanie Holt-Castle	Paul Webb

Ref	Performance Indicators	Dec-24 (Q3)	Mar-25 (Q4)	Jun-25 (Q1)	Sep-25 (Q2)	Dec-25 (Q3)	YTD 25/26	YTD RAG	Target	Floor
PAG01	Percentage of planning applications determined to meet DLUHC performance standards	100%	100%	100%	100%	100%	100%	GREEN	100%	90%
PAG02	Percentage of statutory planning consultee responses submitted to the local planning authority within 21 days (Minerals & Waste)	84%	84%	92%	100%	98%	96%	GREEN	90%	80%

2025/26: PAG01 – 109 planning applications, all of which met Ministry of Housing, Communities and Local Government performance standard; PAG02 – 235 responses, 226 of which were within 21 days.

Division	Director	Cabinet Member
<b>Growth &amp; Communities –</b> Strategic Development & Place	<b>Stephanie Holt-Castle</b>	<b>Paul Webb</b>

Ref	Performance Indicators	Dec-24 (Q3)	Mar-25 (Q4)	Jun-25 (Q1)	Sep-25 (Q2)	Dec-25 (Q3)	YTD 25/26	YTD RAG	Target	Floor
DC08	Developer contributions secured against total contributions sought (section 106)	80.9%	95.3%	100%	96.9%	97.7%	<b>98%</b>	<b>GREEN</b>	98%	85%
PROW14	Percentage of Public Rights of Way (PRoW) faults reported online	88%	88%	87%	85%	88%	<b>87%</b>	<b>AMBER</b>	92%	86%
PROW16	Median number of days to resolve priority faults on public rights of way network (rolling 12-month figure)	8	8	14	9	8	N/A*	<b>GREEN</b>	10	15

\* No Year-to-Date figure as this is a Rolling 12-month indicator

2025/26: DC08 - £14.8m secured; PROW14 – 4,850 faults reported, 4,207 were online; PROW16 – 146 priority faults resolved.

PROW14 – The target remains a deliberately challenging one which has increased over time as performance has improved. However, there remain a number of people who prefer to use other means to contact the council regarding public rights of way issues, rather than go online.

<b>Division</b>	<b>Corporate Director</b>	<b>Cabinet Member</b>
<b>Highways &amp; Transportation</b>	<b>Simon Jones</b>	<b>Peter Osborne</b>

### Key Performance Indicators

Ref	Indicator description	Sep-25	Oct-25	Nov-25	Dec-25	Month RAG	Year to Date	YTD RAG	Target	Floor	Prev. Yr
HT01	Reported potholes repaired in 28 days, of those becoming due	90%	91%	88%	95%	GREEN	92%	GREEN	90%	80%	96%
HT02	All enquiries requiring a response, responded to within 28 days	80%	83%	84%	85%	AMBER	81%	AMBER	90%	80%	88%
HT08	Emergency incidents attended to within 2 hours	98%	91%	97%	98%	GREEN	97%	AMBER	98%	95%	97%

### Activity Indicators

Ref	Indicator description	Sep-25	Oct-25	Nov-25	Dec-25	Year to Date	In expected range?	<u>Expected Range</u> Upper   Lower	
HT01b	Number of potholes due to be repaired in the month	1,276	1,582	1,551	2,011	13,591	Above	10,400	6,800
HT02b	Enquiries reported by the public due for completion in 28 calendar days	3,374	3,758	3,049	3,769	37,047	Yes	44,400	34,300
HT08b	Emergency incidents attended in the month	169	179	311	220	1,684	Yes	1,800	1,200

HT01b – The number of potholes requiring repair continues to be at a level above the expected range, at 5,144 in Quarter 3 this year compared to 3,243 in the same quarter last year. On top of adverse weather (4 named storms) and other surface damage caused, this may be partly due to the new reporting tool available for potholes, on top of a higher baseline amount of incoming enquiries throughout the year. Despite this, teams have continued to meet the target aided by KCC Highways staff who are now able to address minor and urgent repairs directly, along with additionally allocated resources through the Reforming Kent's Roads programme.

## Appendix 1

HT02 – The performance for reported faults completed on time is continuing to increase each month. Service delivery in this area is effectively service-wide, including bus stops, dead animals, planning information, potholes and more. In order to reach the target, each service manager continues to hold monthly performance meetings dedicated to highlighting improvements and actions to take in order to increase this result.

HT08 – Attendance to emergency incidents within target timescale has improved each month, only narrowing missing the current target for the year to date despite the high number of total incidents. The team continue to meet with the contractor at an area level in order to improve these responses and lessons learned for future occurrences with the aim to improve this KPI further moving forward.

Division	Corporate Director	Cabinet Member
Highways & Transportation	Simon Jones	Peter Osborne

### Key Performance Indicators

Ref	Indicator description	Sep-25	Oct-25	Nov-25	Dec-25	Month RAG	Year to Date	YTD RAG	Target	Floor	Prev. Yr
HT12	Streetlights, illuminated signs and bollards repaired within timescale*	96%	97%	96%	94%	GREEN	95%	GREEN	90%	80%	93%
DT01	Percentage of highway enquiries reported by the public using our online fault reporting tool	64%	63%	67%	68%	GREEN	67%	GREEN	65%	60%	68%
DT03	Percentage of concessionary bus pass applications completed online	76%	80%	78%	83%	GREEN	79%	GREEN	75%	65%	77%
DT04	Percentage of speed awareness courses bookings completed online	90%	89%	88%	89%	GREEN	90%	GREEN	85%	75%	89%

\* For priority jobs this is 28 calendar days

## Activity Indicators

Ref	Indicator description	Sep-25	Oct-25	Nov-25	Dec-25	Year to Date	In expected range?	<u>Expected Range</u> Upper   Lower	
HT06	Number of new enquiries requiring further action (total new faults)	6,896	6,513	5,833	5,956	<b>57,376</b>	<b>Below</b>	72,700	60,700
HT07	Work in Progress (active enquiries/jobs) - end of month snapshot	6,415	6,198	6,017	<b>6,501</b>	N/a	Yes	7,900	6,300
HT13	Street work permit applications and change requests submitted	12,128	13,045	11,600	9,939	<b>105,388</b>	Yes	121,600	99,500

HT06 – The volume of new enquiries requiring further action continues to be below the expected range, in thanks to the ability for KCC Highways staff to address minor or urgent repairs directly. Currently, this number is approximately 4% lower this quarter compared to this quarter last year with the three most frequently requested services excluding emergencies through public enquiries are: Potholes, Streetlighting, and Footpaths & Pavements.

HT13 – Between April and December 2025, 31,302 permits were issued to KCC (39% of total permits), and 48,564 permits were issued to non-KCC bodies (61%).

<b>Division</b>	<b>Corporate Director</b>	<b>Cabinet Member</b>
<b>Environment &amp; Circular Economy</b>	<b>Simon Jones</b>	<b>Paul King</b>

**Key Performance Indicators - Rolling 12 months except WM08 (Quarterly) and WM10 (Half-yearly)**

Ref	Indicator description	Nov-24	Feb-25	May-25	Aug-25	Nov-25	RAG	Target	Floor
WM01	Municipal waste* recycled and composted	43%	42%	42%	42%	<b>42%</b>	AMBER	50%	42%
WM11	Municipal waste diverted from landfill	99.2%	99.2%	99.1%	99.6%	<b>99.6%</b>	GREEN	99%	95%
WM03	Waste recycled and composted at Household Waste Recycling Centres (HWRCs)	50%	50%	50%	48%	<b>51%</b>	GREEN	50%	45%
WM08	Overall score for mystery shopper assessment of Household Waste Recycling Centres	98%	97%	97%	97%	<b>97%</b>	GREEN	97%	90%
WM10	Customers satisfied with HWRCs	<b>Dec-24</b> 97%	No Survey	<b>Jun-25</b> 96%	No Survey	<b>Dec-25</b> 96%	GREEN	95%	90%

\* Municipal waste is collected by Districts, and by KCC via HWRCs.

WM01 –. The 50% target for this KPI is within the Kent Joint Municipal Waste Strategy agreed by the Kent Resource Partnership (KCC and district councils). The requirements of simpler recycling come into place in March 2026, and it is anticipated that recycling rates will gradually increase as all Waste Collection Authorities must comply.

<b>Division</b>	<b>Corporate Director</b>	<b>Cabinet Member</b>
<b>Environment &amp; Circular Economy</b>	<b>Simon Jones</b>	<b>Paul King</b>

### Activity Indicators (Rolling 12 months)

Ref	Indicator description	Nov-24	Feb-25	May-25	Aug-25	Nov-25	In expected range?	Expected Range	
								Upper	Lower
WM05	Waste tonnage collected by District Councils	561,368	560,291	555,635	551,945	<b>552,251</b>	Yes	570,000	550,000
WM06	Waste tonnage collected at HWRCs	112,586	114,978	118,367	118,490	<b>118,073</b>	Yes	125,000	105,000
05+06	Total waste tonnage collected	673,954	675,269	674,002	670,435	<b>670,324</b>	Yes	695,000	655,000
WM12	Household residual (non-recyclable) waste (Kg/HH)	525	526	522	522	<b>515</b>	<b>Below</b>	530	525
WM13	Reuse at the Household Waste Recycling Centres (HWRCs)	158	170	193	209	<b>217</b>	Yes	450	150

WM12 – Lower than expected residual waste per household is a positive sign, as this means less non-recyclable waste is being produced per household.

<b>Division</b>	<b>Corporate Director</b>	<b>Cabinet Member</b>
<b>Environment &amp; Circular Economy</b>	<b>Simon Jones</b>	<b>Paul King</b>

**Key Performance Indicator** (rolling 12-month total, reported one Quarter in arrears)

Ref	Indicator description	Jun-24	Sep-24	Dec-24	Mar-25	Jun-25	Sep-25	RAG	Target	Floor
EW2	Greenhouse Gas emissions from KCC's overall estate and operations (excluding schools) in tonnes	10,985	10,323	10,388	10,252	9,613	<b>9,290</b>	<b>GREEN</b>	9,914	10,906

EW2 – The greenhouse gas emission target for Quarter 2, 2025/26 has been met with total greenhouse gas emissions of 9,290 tCO<sub>2</sub>e compared to a target of 9,914 tCO<sub>2</sub>e.

There have been positive reductions across the KCC estate and Kent Highways in quarter 2025/26, including reductions in streetlighting consumption, reduced consumption from our buildings (e.g. Invicta House) and an increase in solar net exports to the grid which are all contributing to driving emissions down.

**Key Performance Indicators** (monthly)

Ref	Indicator description	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	YTD 25/26	YTD RAG	Target	Floor
EW1	Percentage of statutory planning consultee responses submitted within 21 days	89%	88%	91%	94%	97%	<b>91%</b>	<b>GREEN</b>	90%	80%